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About This Report

The Workforce Intelligence Network for Southeast Michigan (WIN) partnership is a collaboration of six Michigan Works! Agencies (MWAs) and ten community colleges across a 16-county region in Michigan. The counties in the WIN partnership include: Genesee, Hillsdale, Huron, Jackson, Lapeer, Lenawee, Livingston, Macomb, Monroe, Oakland, Saint Clair, Sanilac, Shiawassee, Tuscola, Washtenaw, and Wayne, along with the City of Detroit.

This report highlights labor market information and real-time job posting data for the entire 16-county region of southeast Michigan. A workforce overview is provided within identifying key components of the area's labor market including labor force status, demographic, and commuting data. WIN's analysis of online job postings, a proxy for employer demand, is a pioneering method for tracking the health of the labor market. This data is used to provide a real-time demand overview, detailing posting related findings for both employers and job seekers. WIN's data and research team analyzes job posting data at the occupation level within eleven customized occupation groups built using specific Standard Occupational Classification (SOC) codes to provide more contextualized information. Occupation groups combine data for jobs with similar skillsets, educational attainment, and experience requirements, which provides a more indepth snapshot of the current labor market when compared to traditional industry data based upon North American Industry Classification System (NAICS) codes. Occupation outlook sections utilize these metrics to identify and display the top in-demand jobs, their entry requirements, and their earning potential.

This report analyzes data from the second quarter of 2018 in the 16-county WIN region and includes summative data for April, May, and June of 2018.

For more information pertaining to the labor market in southeast Michigan, the custom occupation groups within this report, or any other workforce-related data projects, please visit www.WINintelligence.org or contact the data and research team directly at research@WINintelligence.org.

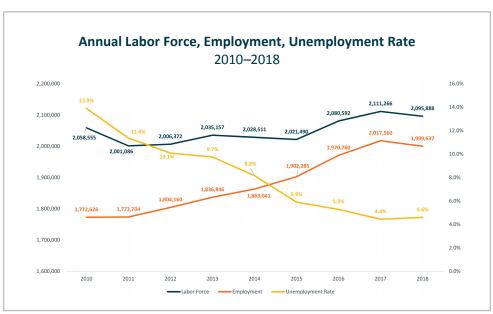


State of the Labor Market in the 16-County WIN Region

Thus far in 2018, the labor force figures decreased in southeast Michigan while employment increased. With this simultaneous drop in labor force and increase in employment, the number of unemployed individuals decreased in the region. This has caused the unemployment rate to drop from the annual rate of 4.5 percent in 2017 to the current year to date (YTD) rate of 4.3 percent as of Q2 2018. Employer demand for most occupation groups also increased during Q2 2018. The customer service occupation group reported the highest demand with over 70,000 job postings during the quarter. Other occupation groups also offer great job opportunities for active job seekers: education postings grew by 27 percent from Q1 2018, and 24 percent of postings were open to entry-level applicants.

Annual Labor Market Information

Moving away from a ten-year high, the labor force in southeast Michigan dropped by 3,154 individuals between 2017 and 2018. Meanwhile, annual average employment increased by 2,342 workers between 2017 and YTD 2018. With employment increasing while the labor force fell, the unemployment rate fell by 0.2 percentage points from the annual rate of 4.5 percent during 2017 to a current YTD rate of 4.3 percent in the 16-county WIN partnership region.



Data: BLS | Analysis: Workforce Intelligence Network

Quarterly Employer Demand Overview

Data from the second quarter of 2018, including posting information from April, May, and June, indicated strong employer demand throughout southeast Michigan. There were 59,601 more postings during Q2 2018 compared to the 260,461 postings made during Q2 2017 for a total of 320,062 postings. Typically, the first half of the year tends to report lower postings than the second half.



Data: Emsi | Analysis: Workforce Intelligence Network

Employer demand surges to 320,000 postings during Q2 2018, with most occupation groups experiencing increases in online job postings between Q1 and Q2 2018.

During Q2 2018, there were 320,062 postings, 11,304 more postings than the 308,758 during Q1 2018. Most of the occupation groups analyzed by WIN experienced an increase during the second quarter of 2018. The customer service group increased by over 4,000 postings. Online job postings from employers in the education occupation group were up by 27 percent from the previous quarter. This level of posting is the highest since Q3 2017 where there were 320,906 posting made. For more information about quarterly job postings, see page 2.

Soft skills including management abilities and communication are in high demand from employers representing all occupation groups analyzed by WIN.

Of the 320,062 job openings posted during Q2 2018, 27 percent indicated management as a necessary soft skill. Technical skills are a lot more underrepresented in postings, with many postings not listing required skills sets or mentioning skills in the job description. Merchandising was the top technical skill in-demand across postings, with six percent of postings (19,964 postings) mentioning applicants needing this skill. Communication skills were also found in 19 percent of the postings during the quarter, highlighting the importance of soft skills to employers.

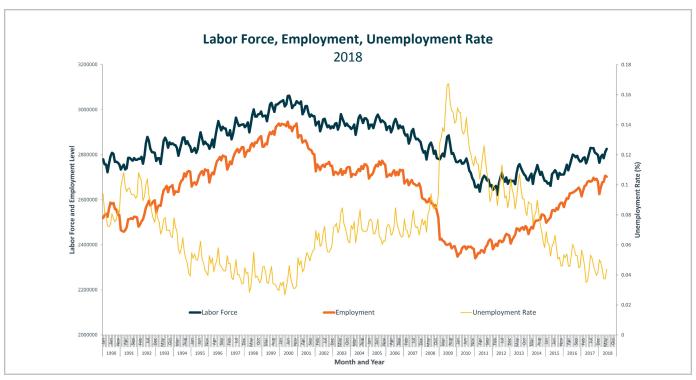
Southeast Michigan's unemployment rate is currently at 4.0 percent, down 0.7 percentage points from Q1 2018.

After a decline in labor force and employment numbers during Q1 2018, both figures grew moving into Q2 2018. The greater growth in employment when compared to the growth of labor force participants caused the unemployment rate to drop as more workers found work. For more information about this quarter's unemployment rate and other labor market indicators, see page XX.

A Commercial Driver's License (CDL) was the most in-demand certification in Southeast Michigan during Q2 2018.

As a requirement for the top posted occupation, Heavy and Tractor-Trailer Truck Drivers, there were over 23,000 postings looking for applicants holding this certification. While most TDL occupation require this certification due to the nature of transportation jobs, many other occupation groups listed CDL as a required or preferred certification.

WORKFORCE OVERVIEW 16-County WIN Region | Labor Market Information Q2 2018



Data: BLS | Analysis: Workforce Intelligence Network

Quarterly Labor Market Data

	2nd Quarter 2017	3rd Quarter 2017	4th Quarter 2017	1st Quarter 2018	2nd Quarter 2018	Change from 1st Quarter 2018	Percent Change from 1st Quarter 2018	Change from 2nd Quarter 2017	Percent Change from 2nd Quarter 2017
Labor Force	2,782,418	2,830,220	2,804,807	2,785,285	2,808,226	22,941	0.8%	25,808	0.9%
Employment	2,676,711	2,682,186	2,688,208	2,653,392	2,697,006	43,614	1.6%	20,295	0.8%
Unemployment	105,708	148,034	116,598	131,893	111,220	-20,673	-15.7%	5,512	5.2%
Unemployment Rate	3.8%	5.2%	4.2%	4.7%	4.0%	-0.8%	na	0.2%	na

Note: Monthly data averaged by quarter | Data: BLS

Labor Force, Employment, and Unemployment

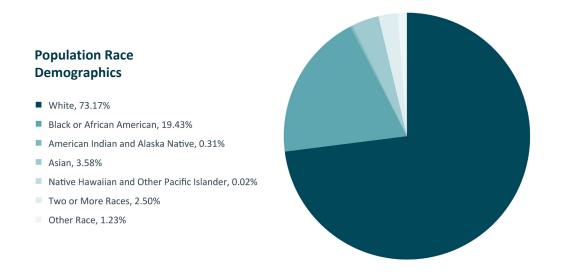
increased by 22,941 workers (+0.8 percent) between Q1 2018 and Q2 2018. Employment in the 16-county area has also increased from Q1 2018, by 43,614 workers (+ 1.3 percent). With employment increasing more than the labor force, the unemployment rate dropped this quarter: the quarterly unemployment rate decreased by 0.8 percentage points between Q1 2018 and Q2 2018 to 4.0 percent.

Population Demographics

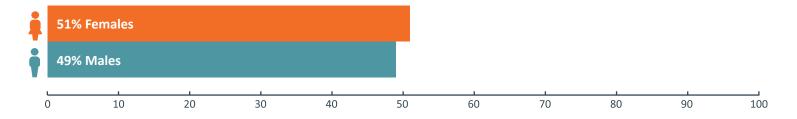
According to the data from the most recent Census Bureau 2016 ACS Five Year estimates, the population in southeast Michigan increased by nearly eight percent between 2015 and 2016. During 2016, 5,718,624 people were living in the region. The sex of the populace was split almost evenly, with about 51 percent of the population identifying as female, and the other 49 percent identifying as male. The majority of the population identified as white (73 percent) with the second largest number of individuals identifying as black or African American (19 percent). The region as a whole is facing an aging population; 28.5 percent of population was over the age of 55, compared to 19.6 percent under the age of 24.



7.8% Increase from 2015



Population Gender Demographics



Population Age Demographics

Age 14 and under 18.5% Age 15-24 Age 25-54, 39.3% Age 55+ 28.5%

2016 Labor Force, Employment, and Unemployment Demographics

	Civilian Labor Force by Demographic Group									
	Civilian Labor	Total	Total	Unemployment						
Demographic Group	Force	Employment	Unemployment	Rate						
Total Population 16 +	2,822,432	2,564,812	256,226	9.1%						
Sex										
Male 16+	1,466,095	1,328,701	137,394	9.4%						
16-19	62,698	45,222	17,476	27.9%						
20-24	152,202	126,579	25,623	16.8%						
25-54	948,482	872,646	75,836	8.0%						
55-64	239,002	223,928	15,074	6.3%						
65 Plus	63,711	60,326	3,385	5.3%						
Female 16+	1,355,127	1,236,663	118,464	8.7%						
16-19	64,404	49,213	15,191	23.6%						
20-24	146,785	125,503	21,282	14.5%						
25-54	864,129	796,223	67,906	7.9%						
55-64	224,912	213,334	11,578	5.1%						
65 Plus	54,897	52,390	2,507	4.6%						
Race										
White	2,134,972	1,987,586	146,411	6.9%						
Black / African										
American	500,327	407,215	93,156	18.6%						
Native American	8,322	7,304	1,017	12.2%						
Asian	102,813	97,439	5,413	5.3%						
Native Hawaiian /										
Pacific Islander	762	676	060	7.9%						
Some Other Race	25,794	23,080	2,690	10.4%						
Two or More Races	49,861	43,027	6,739	13.5%						
Ethnicity										
Hispanic	104,921	93,396	11,421	10.9%						

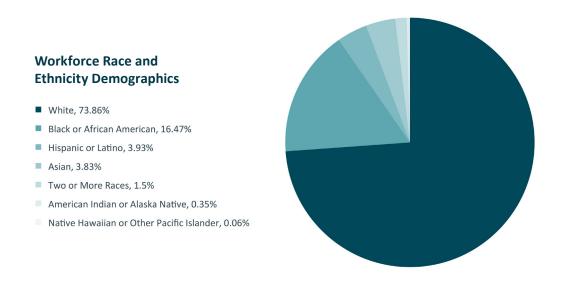
Data: American Community Survey 5-Year Estimates | Analysis: Workforce Intelligence Network

Labor Market Demographics

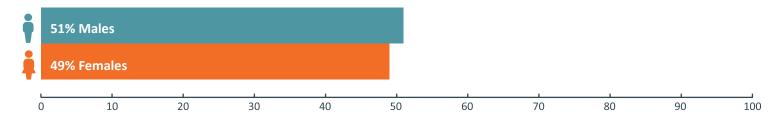
During 2016, the most recent census year, there were about 2.82 million people in the labor force, meaning they were either working or looking for work, in southeast Michigan. Slightly less than half of the population of 2,071,285 individuals (49.4 percent) living in the region were participating in the labor force. The highest unemployment rates were seen in those aged 24 years old or younger. Males under the age of 19 face an unemployment rate of 27.9 percent. Black or African American job seekers also have a difficult time finding employment, facing an unemployment rate of 18.4 percent.

Current Workforce Demographics

While the Census Bureau data is lagged by about two years, Emsi uses predictive modeling to estimate workforce information for the previous year, allowing for more current analysis. During 2017, there were a total of 2,497,500 individuals working in southeast Michigan. A slight majority (51 percent or 1,277,391 workers) were male, while 49 percent (1,220,110 workers) of the workforce was female. Most of those working in the region were white, accounting for 73.95 percent of the workforce, while African American or black workers accounted for 16.5 percent of the workforce. Those identifying as having a Hispanic or Latino ethnicity accounted for 3.9 percent. Eighty-six percent of the workforce was 25 years or older. Only fourteen percent of those under the age of 25 were working, indicating an aging workforce in southeast Michigan.



Workforce Gender Demographics



Workforce Age Demographics



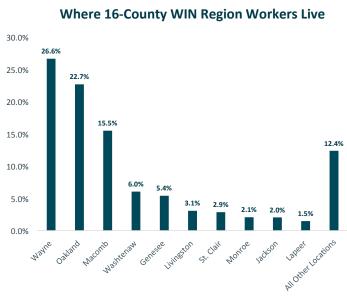
Regional Commuting Patterns

According to the most recent OnTheMap data set available from the Census Bureau, during 2015, the region's workforce consisted of 2,295,900 residents. 2,088,193 (91.0 percent) of the residents lived and worked within the 16-county region, while the remaining 207,707 residents (9.0 percent) traveled outside of the region for work. There were 2,269,629 workers employed in the region during 2015. Of those, 181,436 workers (8.0 percent) lived outside of the region's borders and commuted in. From this information, we can see that the southeast Michigan area is a net exporter of jobs, with more workers leaving the area for employment than inwardly commuting.

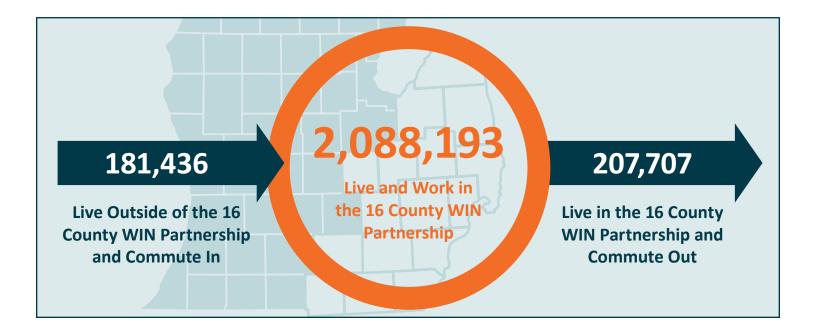
Where 16-County WIN Region Residents Work 20.0% 27.9% 27.4% 25.0% 12.4% 10.0% 7.6% 4.8% 2.1% 1.9% 1.9% 1.6% 1.5% 0.0% Oathard Warne Raccard Centered Livington Retain 3.4 Clair Monroe Countries Contributed Centered Livington Retain 3.4 Clair Monroe Countries Contributed Centered Ce

Data: U.S. Census OnTheMap, 2015

Analysis: Workforce Intelligence Network

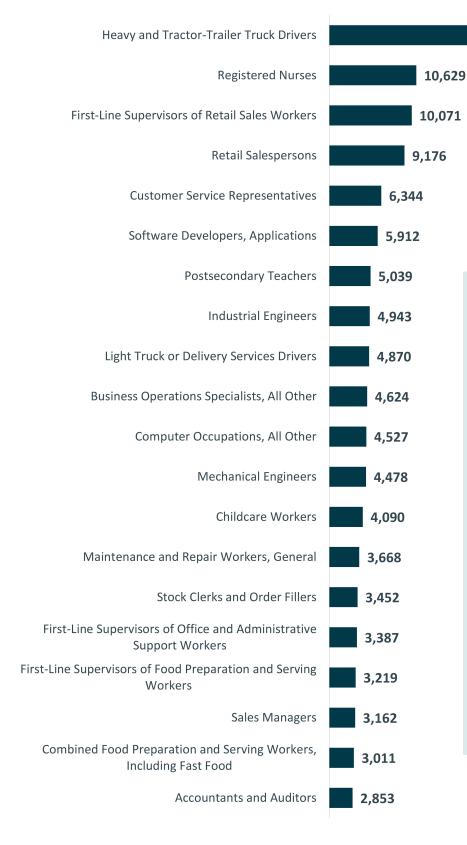


Data: U.S. Census OnTheMap, 2015 Analysis: Workforce Intelligence Network



36,537

Top Posted Jobs Q2 2018

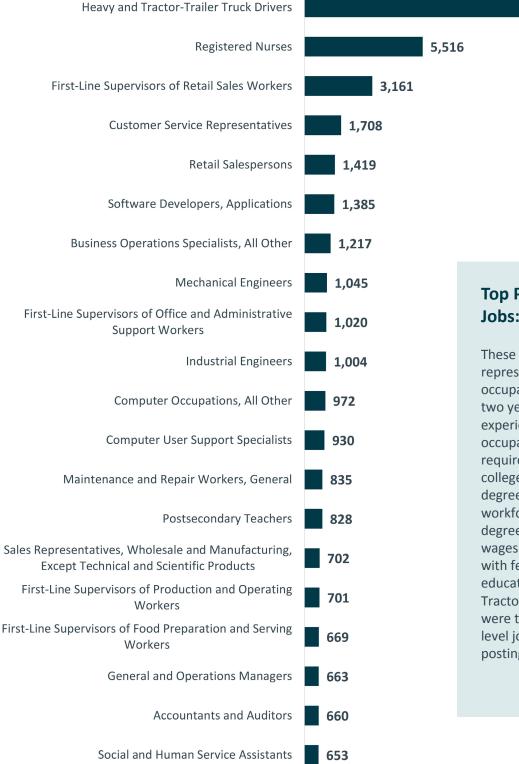


Top Posted Jobs: Q2 2018

Heavy and Tractor-Trailer Truck Drivers were the highest in-demand occupation for a second quarter of 2018, with 36,537 online job postings. Of the top five overall in-demand occupations, only Registered Nurses typically requires a bachelor's degree for entry. Median wages for Registered Nurses are nearly \$15 more per hour than the other top jobs. Customer service related occupations round out the remain top five occupations with First-Line Supervisors of Retail Sales Workers (10,071 postings), Retail Salespersons (9,176 postings), and **Customer Service** Representatives (6,344 postings) in high demand during Q2 2018.

REAL-TIME DEMAND OVERVIEW 16-County WIN Region | Top Posted Entry-Level Jobs | Q2 2018

Top Posted Entry-Level Jobs Q2 2018



Top Posted Entry-Level Jobs: Q2 2018

13,013

These entry-level jobs represent the top posted occupations requiring zero to two years of previous work experience. Many of these occupations (40 percent) require training, some college, or an associate degree. Those who enter the workforce with a bachelor's degree can expect entry wages nearly double those with fewer years of education. Heavy and **Tractor-Trailer Truck Drivers** were the top posted entrylevel job with over 13,000 postings in Q2 2018.

REAL-TIME DEMAND OVERVIEW 16-County WIN Region | Job Postings by City | Q2 2018

Job Postings by City Q2 2018



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top In-Demand Qualifications

- Commercial Driver's License
 (CDL)
- Licensed Practical Nurse
- Certified Nursing Assistant (CNA)
- Transportation Worker Identification Credential (TWIC)
- Critical Care Registered Nurse (CCRN)
- Nurse Practitioner
- CNOR Certification
- Patient Care Technician
- Certified Public Accountant
- Licensed Vocational Nurses

Top In-Demand Skills

- Merchandising
- Selling Techniques
- Restaurant Operation
- Nursing
- Accounting
- Purchasing
- Customer Experience/ Customer Satisfaction
- Food Services
- Warehousing
- Home Care

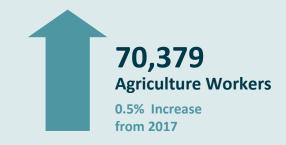
Top Posting Employers*

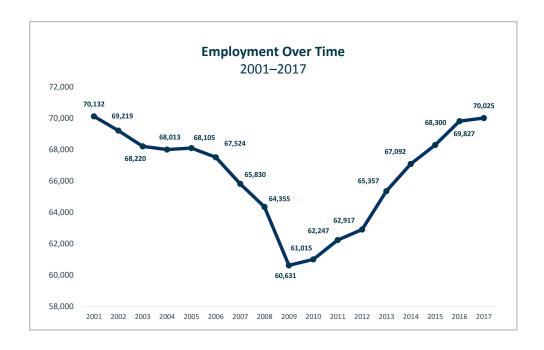
- CRST International, Inc.
- University of Michigan
- Henry Ford Health System
- The Home Depot Inc
- Lyft, Inc.
- C.R. England, Inc.
- Tutree, Inc.
- William Beaumont Hospital
- McDonald's Corporation
- Dollar General Corporation

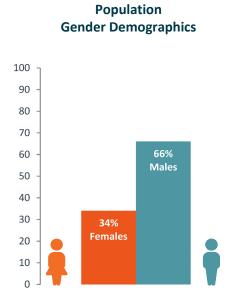
^{*}Employer names are listed as they appear in online job postings.

Introduction

WIN's agriculture occupation group brings together occupations that require knowledge of the farming, livestock, the environment, and natural sciences. Occupations range from Farm Workers, to Environmental Engineers, to Meat Butchers, to Recreation Workers.







Agriculture Worker Demographics

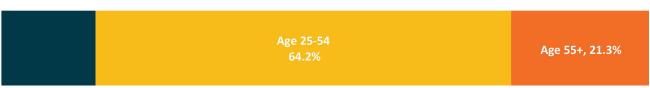
According to the most recent Emsi data set available (2017), the 70,050 workers in the agriculture occupation group is not very diverse. A large majority of workers are white males between the ages of 25 and 54. Only 33 percent of agriculture workers identify as women, and only 15 percent of workers were under the age of 24.

Race and Ethnicity Demographics

77.0% White | 11.8% Black or African American | 3.5% Asian

Population Age Demographic

Age 14-24, 14.5%



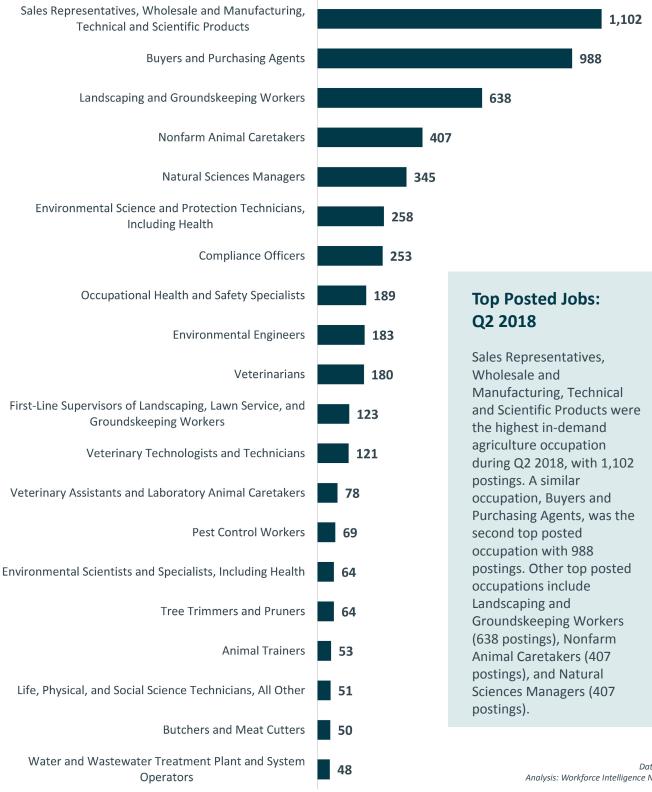


5,643 Agriculture Postings 296 more than Q1 2018



Bachelors Degree Required for Most Agriculture Jobs

Agriculture Top Posted Jobs Q2 2018





High Earning Potential for **Natural Science Managers**



Vet Tech: Most In-Demand Agriculture Certification

Agriculture Wage Overview

Of the top posted agriculture-related jobs, seven of the ten offer median wages of over \$30 per hour according to the Bureau of Labor Statistics (BLS). The top posted job, Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products offer median hourly earnings of \$39.25, which translates to annual earnings of approximately \$68,536.

Wage Overview for Top Posted Agriculture Jobs in Q2 2018

	•	•	•			
Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
41-4011	Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products	\$23.29	\$28.38	\$39.25	\$54.91	\$72.03
13-1028	Buyers and Purchasing Agents	\$17.98	\$23.85	\$32.23	\$43.82	\$56.95
37-3011	Landscaping and Groundskeeping Workers	\$9.56	\$10.70	\$12.87	\$15.46	\$18.97
39-2021	Nonfarm Animal Caretakers	\$9.10	\$9.48	\$10.45	\$11.75	\$14.67
11-9121	Natural Sciences Managers	\$33.29	\$39.28	\$48.54	\$66.53	\$85.48
19-4091	Environmental Science and Protection Technicians, Including Health	\$14.16	\$16.50	\$21.63	\$27.93	\$32.78
13-1041	Compliance Officers	\$21.46	\$27.49	\$37.51	\$42.72	\$48.80
29-9011	Occupational Health and Safety Specialists	\$24.87	\$29.94	\$37.26	\$46.05	\$54.61
17-2081	Environmental Engineers	\$28.94	\$35.10	\$44.64	\$55.76	\$65.11
29-1131	Veterinarians	\$28.65	\$33.12	\$39.16	\$50.41	\$67.26

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Purchasing
- Landscaping
- Selling Techniques
- Procurement
- Mowing

In-Demand Foundational Skills Management

- Communications
- Sales
- Operations
- Leadership

In-Demand Education Level*

• High School Diploma: 19.9% • Associate Degree: 4.2% • Bachelor's Degree: 36.9%

Master's Degree: 8.4%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

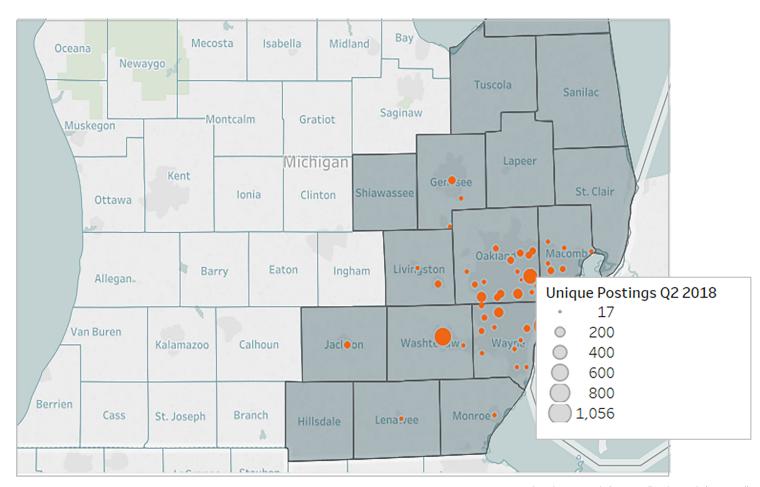
In-Demand Certifications

- Commercial Driver's License (CDL)
- Certified Veterinary Technician
- Certified Safety Professional
- Certified Hazardous Materials Manager
- Professional Engineer



Veterinarian Hospitals are Top Employers of the Agriculture-related Workers





Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- Banfield Pet Hospital
- University of Michigan
- Oracle Corporation
- The Davey Tree Expert Company
- Petco Inc
- Petsmart, Inc.
- Henry Ford Health System
- Kelly Services, Inc.
- Trugreen
- Merithall, Inc

Job Postings by City

1. Detroit, MI: 1,056 Postings

2. Ann Arbor, MI: 529 Postings

3. Troy, MI: 373 Postings

4. Auburn Heights, MI: 194 Postings

5. Novi, MI: 179 Postings

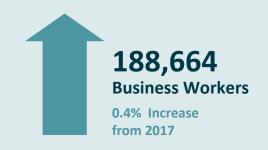
^{*}Employer names are listed as they appear in online job postings.

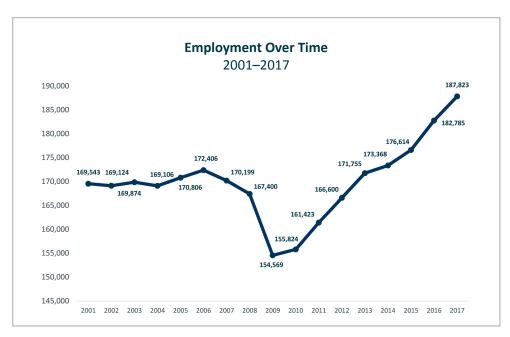


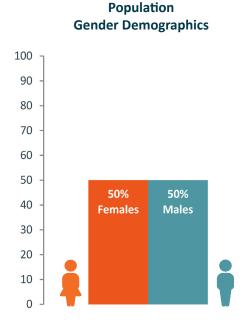
BUSINESS AND FINANCE OCCUPATION GROUP 16-County WIN Region | Q2 2018

Introduction

Jobs in the business and finance occupation group can be found in nearly every type of establishment/firm throughout the region. These workers need strong mathematical and accounting abilities along with project management and planning skills. Workers in this occupation group are in high demand in southeast Michigan.







Business and Finance Worker Demographics

According to the most recent Emsi data set available (2017), the business and finance occupation group is a relatively diverse occupation group with respect to its over 180,000 workers. Half the working population identify as female (50 percent). In addition, only, 80 percent of workers are white, so the field may offer opportunity for minority workers. Only five percent of the working population is under the age of 25, indicating a large aging population of business and finance workers.

Race and Ethnicity Demographics

80.6% White | 11.2% Black or African American | 4.2% Asian

Age 14-24, 5.2% Population Age Demographics



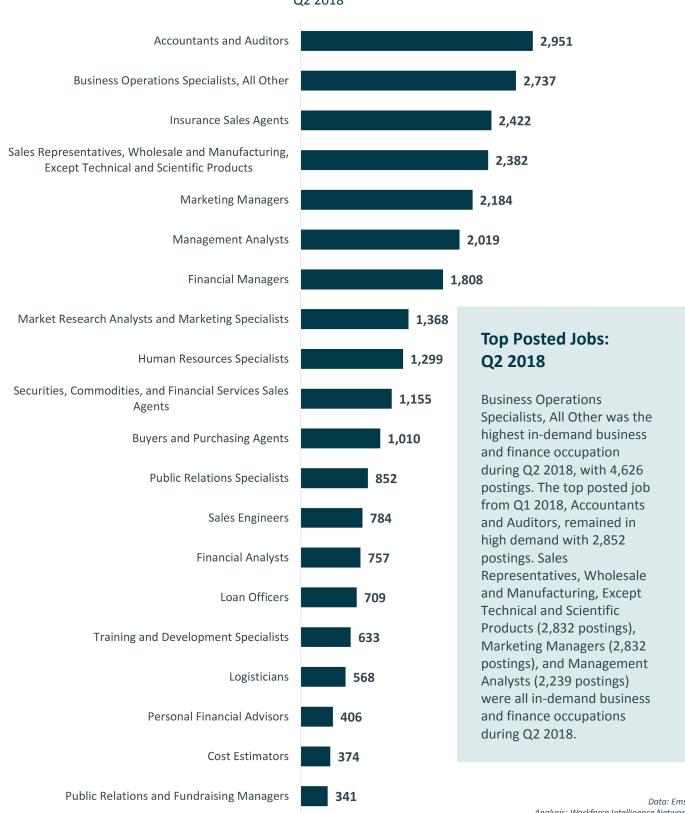


1,541 fewer than Q1 2018

30,024 Business and Finance Postings

Bachelor's Degree Required for Most Business and Finance Jobs

Business and Finance Top Posted Jobs Q2 2018







Certified Public Accountant: In-Demand Business and Finance Certification

Business and Finance Wage Overview

Most business and finance related jobs offer high wages, making for a lucrative opportunity for job seekers willing to attain the necessary education. According to the Bureau of Labor Statistics (BLS), the top posted business and finance job, Business Operations Specialists, All Other, offers median hourly wages of \$32.82, translating to annual earnings of approximately \$68,000.

Wage Overview for Top Posted Business and Finance Jobs in Q2 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
13-1199	Business Operations Specialists, All Other	\$18.15	\$23.65	\$32.82	\$44.80	\$56.35
13-2011	Accountants and Auditors	\$20.85	\$25.73	\$33.62	\$44.98	\$58.85
41-4012	Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	\$14.18	\$20.63	\$30.26	\$45.55	\$61.32
11-2021	Marketing Managers	\$34.49	\$45.08	\$61.73	\$79.70	\$111.92
13-1111	Management Analysts	\$24.93	\$30.81	\$40.48	\$55.70	\$78.71
11-3031	Financial Managers	\$34.04	\$43.17	\$57.57	\$76.57	\$106.27
13-1161	Market Research Analysts and Marketing Specialists	\$16.53	\$22.78	\$31.48	\$43.44	\$57.66
13-1071	Human Resources Specialists	\$17.82	\$22.43	\$29.29	\$38.11	\$49.12
41-3021	Insurance Sales Agents	\$14.37	\$18.86	\$26.97	\$44.02	\$68.09
41-3031	Securities, Commodities, and Financial Services Sales Agents	\$15.68	\$18.28	\$25.19	\$40.97	\$73.24

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Accounting
- Selling Techniques
- Auditing
- Business Development
- Purchasing

In-Demand Education Level*

High School Diploma: 12.4%
Associate Degree: 4.1%
Bachelor's Degree: 49.0%
Master's Degree: 11.7%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Sales
- Communications
- Operations
- Customer Service

In-Demand Certifications

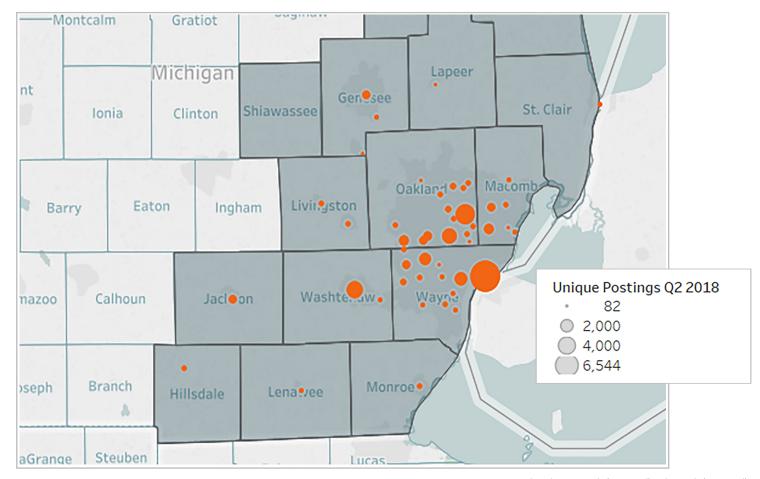
- Certified Public Accountant (CPA)
- Series 7 General Securities Representative License (Stockbroker)
- Series 6 Investment Company and Variable Contracts License (Mutual Funds/Variable Annuities)
- Certified Financial Planner
- Certified Internal Auditor



Health Organizations and Major Corporations Seeking Business and Finance Workers



Accounting and Development Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Job Posting Employers*

- Anthem, Inc.
- Robert Half International Inc.
- H&R Block, Inc.
- Oracle Corporation
- Huntington Bancshares Incorporated
- Deloitte LLP
- Bank of America Corporation
- University of Michigan
- Comerica Incorporated
- JPMorgan Chase & Co.

*Employer names are listed as they appear in online job postings.

Job Postings by City

1. Detroit, MI: 6,544 Postings

2. Troy, MI: 2,684 Postings

3. Ann Arbor, MI: 1,919 Postings

4. Southfield, MI: 1,558 Postings

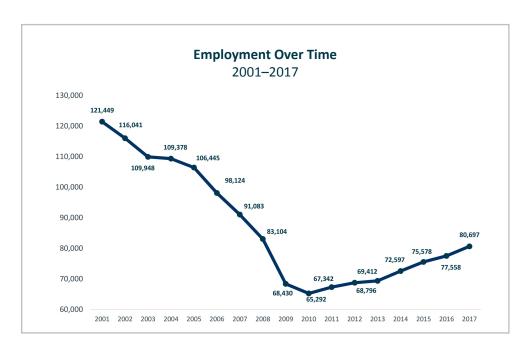
5. Auburn Heights, MI: 1,180 Postings

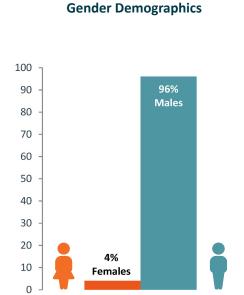
CONSTRUCTION OCCUPATION GROUP 16-County WIN Region | Q2 2018

Introduction

Jobs in the WIN construction occupation group are associated with the skilled trades, engineering, management, and planning. Many construction employers are slowly adopting online job search methods, so online job ads may not provide a complete picture of demand for these workers. Even so, it is an important and in-demand occupation group for southeast Michigan and posting data provides a glimpse into employer needs.







Population

Construction Worker Demographics

According to the most recent Emsi worker demographic data set available (2017), despite having over 80,000 workers, the construction occupation group is not very diverse. A large majority of workers are white males between the ages of twenty-five and fifty-four. Only four percent of workers identified as female, and only 16 percent identified as a racial minority.

Race and Ethnicity Demographics

84.3% White | 7.1% Black or African American | 0.6% Asian







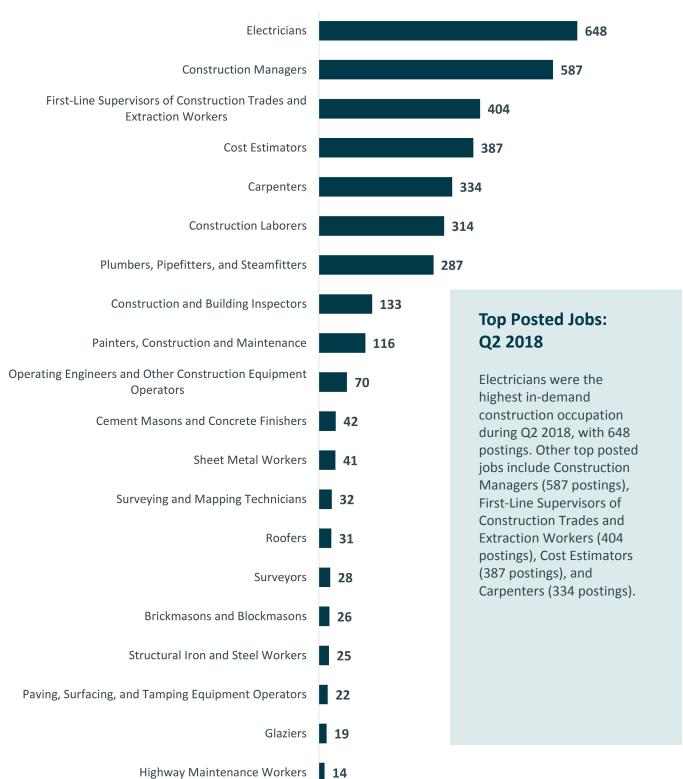
3,694 Construction Postings 181 more than Q1 2018



Vocational Training Required for Most Construction Jobs

Construction Top Posted Jobs

Q2 2018





High Earning Potential for Computer and Information System Managers



CISSP: Most In-Demand IT Certification

Construction Wage Overview

The top posted construction job, Electricians, offers median annual salary of about \$63,000 per year. According to the Bureau of Labor Statistics (BLS), those working in management positions or working in apprentice-able occupations can expect higher wage potential, such as Construction Managers reporting a median wage of \$44.79 per hour or \$93,000 annually.

Wage Overview for Top Posted Construction Jobs in Q2 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
47-2111	Electricians	\$14.31	\$19.65	\$30.51	\$37.18	\$42.16
11-9021	Construction Managers	\$26.53	\$34.46	\$44.79	\$58.03	\$75.84
47-1011	First-Line Supervisors of Construction Trades and Extraction Workers	\$20.92	\$25.72	\$31.87	\$41.41	\$50.48
13-1051	Cost Estimators	\$16.66	\$22.99	\$31.63	\$41.39	\$49.96
47-2031	Carpenters	\$14.26	\$18.14	\$25.03	\$32.27	\$37.55
47-2061	Construction Laborers	\$11.79	\$14.42	\$18.80	\$24.46	\$29.26
47-2152	Plumbers, Pipefitters, and Steamfitters	\$18.59	\$26.53	\$33.42	\$37.63	\$41.15
47-4011	Construction and Building Inspectors	\$15.98	\$21.02	\$27.78	\$33.26	\$38.06
47-2141	Painters, Construction and Maintenance	\$10.50	\$15.65	\$18.94	\$25.09	\$29.63
47-2073	Operating Engineers and Other Construction Equipment Operators	\$17.41	\$20.58	\$25.72	\$29.97	\$34.13

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Construction Management
- Subcontracting
- Carpentry
- Blueprinting
- Electrical Wirings

In-Demand Foundational Skills

- Construction
- Management
- Operations
- Communications
- Problem Solving

In-Demand Education Level*

High School Diploma: 25.8%Associate Degree: 6.1%Bachelor's Degree: 18.8%

• Master's Degree: 1.9%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Certifications

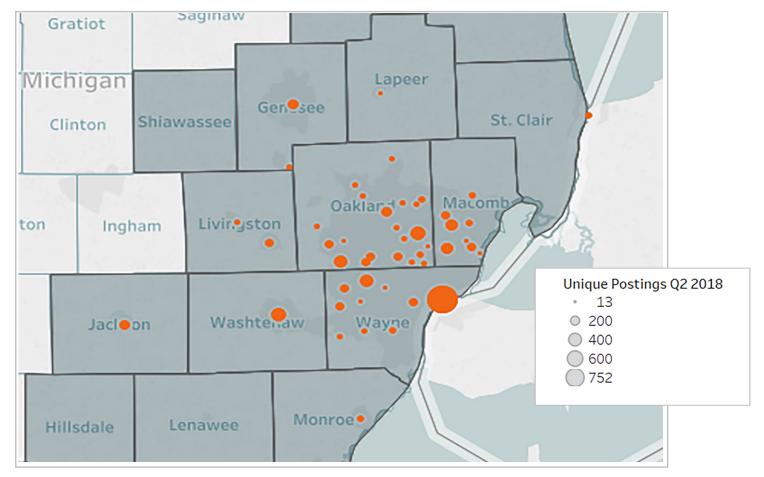
- Commercial Driver's License (CDL)
- Professional Engineer
- Certified Welding Inspector
- Operator Certification
- Project Management Professional (PMP) Certification



Detroit Employers Posted the Largest Share of Construction Jobs



Construction Management Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- Tradesmen International, Inc
- Cybercoders, Inc.
- Trueblue, Inc.
- Trillium Staffing
- Aerotek, Inc.
- MICHAEL PAGE INTERNATIONAL HOLDINGS LIMITED
- Walbridge Aldinger LLC
- City of Detroit
- TEC Group Inc
- Industrial Contracting, Inc.

Job Postings by City

- 1. Detroit, MI: 752 Postings
- 2. Ann Arbor, MI: 186 Postings
- 3. Troy, MI: 170 Postings
- 4. Novi, MI: 138 Postings
- 5. Livonia, MI: 133 Postings

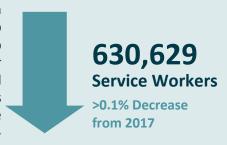
^{*}Employer names are listed as they appear in online job postings.

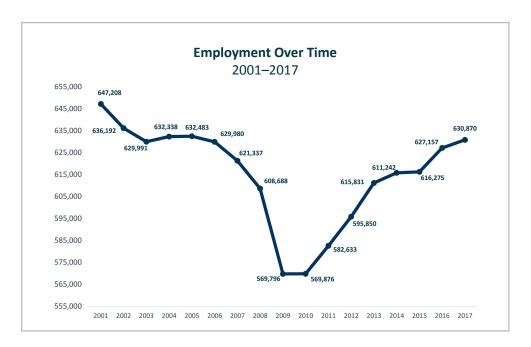


CUSTOMER SERVICE OCCUPATION GROUP 16-County WIN Region | Q2 2018

Introduction

The customer service group is the largest occupation group that WIN analyzes, both in terms of employment and online job postings. This group is of very high importance to the region because it is the first to grow when the economy expands and the first to contract in a downturn: it is often a leading indicator. The large number of postings for this occupation group are due in part to the relatively high worker turnover. As defined by WIN, this group encompasses all customer service occupations, with skills transferrable across the retail sector, the hotel industry, food and beverage service industry, call centers, and other areas. These skills are also transferrable to public-facing positions in many other occupation groups.







Customer Service Worker Demographics

According to the most recent Emsi data set available (2017), having over 630,000 workers, the customer service occupation group is more diverse than other occupation groups. During 2017, 57 percent of workers identified as female. Twenty-seven percent of workers in customer service were identified as a racial minority. A quarter of the workforce (25 percent) was under the age of 24, a much higher percentage than in other occupation groups.

Race and Ethnicity Demographics

72.9% White | 17.6% Black or African American | 2.9% Asian

Population Age Demographics

Age 14-24, 25.9%

Age 25-54
55.4%

Age 55+, 18.7%



High School Diploma Required for Most Customer Service Jobs

70,910 Customer Service Postings 4,224 more than Q1 2018

Customer Service Top Posted Jobs Q2 2018



Top Posted Jobs: Q2 2018

10,073

First-Line Supervisors of Retail Sales Workers were the highest in-demand customer service occupation during Q2 2018, with 10,073 postings. Other top posted jobs include Retail Salesperson (9,178 postings), Customer Service Representatives (6,349 postings), Business Operations Specialists, All Other (4,626 postings), and Stock Clerks and Order Fillers (3,454 postings).





CDL: In-Demand Customer Service Certification

Customer Service Wage Overview

Despite having high demand, most customer service related occupations offer relatively low wages according to the Bureau of Labor Statistics (BLS). However, six of the top ten posted occupations report median wages over \$15 per hour. The top posted job, First-Line Supervisors of Retail Sales Workers, offer median annual earnings of nearly \$39,500.

Wage Overview for Top Posted Customer Service Jobs in Q2 2018

	Wage Overview for Top Pos	ieu custon	iei service	JUDS IN QZ	Z010	
Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
41-1011	First-Line Supervisors of Retail Sales Workers	\$11.99	\$14.63	\$18.97	\$25.41	\$33.81
41-2031	Retail Salespersons	\$9.05	\$9.45	\$10.55	\$13.63	\$18.83
43-4051	Customer Service Representatives	\$9.89	\$12.03	\$15.57	\$20.37	\$26.87
13-1199	Business Operations Specialists, All Other	\$18.15	\$23.65	\$32.82	\$44.80	\$56.35
43-5081	Stock Clerks and Order Fillers	\$9.16	\$9.66	\$11.24	\$14.97	\$18.84
11-2022	Sales Managers	\$35.00	\$47.23	\$62.67	\$79.08	\$116.96
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	\$9.00	\$9.21	\$9.52	\$10.23	\$12.19
41-4012	Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	\$14.18	\$20.63	\$30.26	\$45.55	\$61.32
41-2011	Cashiers	\$9.03	\$9.23	\$9.82	\$11.60	\$14.47
11-2021	Marketing Managers	\$34.49	\$45.08	\$61.73	\$79.70	\$111.92

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Merchandising
- Selling Techniques
- Restaurant Operation
- Customer Experience/ Customer Satisfaction
- Sales Management

In-Demand Foundational Skills

- Sales
- Customer Service
- Management
- Communications
- Operations

In-Demand Education Level*

High School Diploma: 31.5%Associate Degree: 3.4%Bachelor's Degree: 16.0%

• Master's Degree: 2.4%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

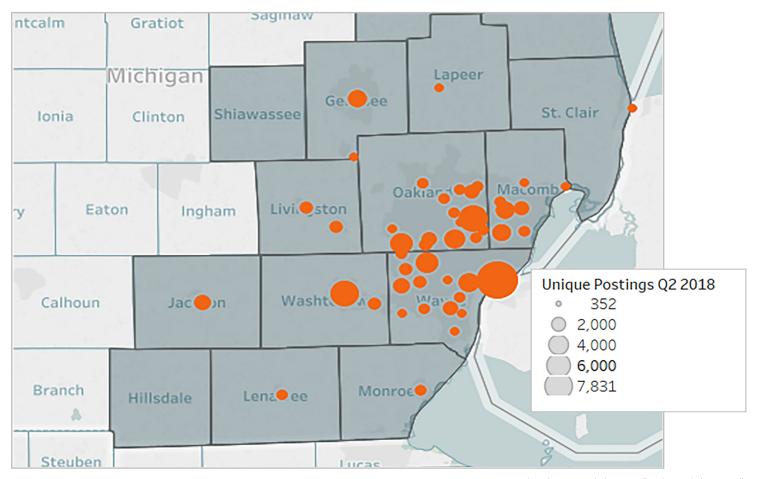
In-Demand Certifications

- Commercial Driver's License (CDL)
- Transportation Worker Identification Credential (TWIC) Card
- Series 7 General Securities Representative License (Stockbroker)
- Certified Forensic Interviewer
- Certified Safety Professional



Brick and Mortar stores looking to fill Customer Service positions

Merchandising Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- Dollar General Corporation
- The Home Depot Inc
- McDonald's Corporation
- CVS Health Corporation
- Autozone, Inc.
- The Kroger Co
- H&R Block, Inc.
- Meijer, Inc.
- Great Clips, Inc.
- O'Reilly Automotive, Inc.

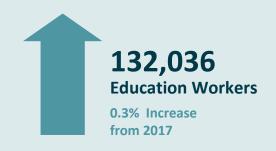
Job Postings by City

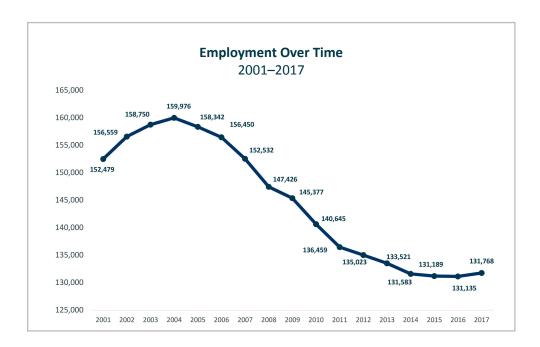
- 1. Detroit, MI: 7,831 Postings
- 2. Troy, MI: 3,900 Postings
- 3. Ann Arbor, MI: 3,681 Postings
- 4. Novi, MI: 2,320 Postings
- 5. Livonia, MI: 2,131 Postings

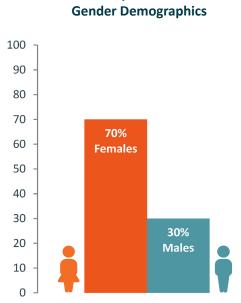
^{*}Employer names are listed as they appear in online job postings.

Introduction

Education-related jobs can be found both in the private and public sectors. Teachers and other education related workers are employed in public schools, private schools, and training institutions. Jobs in the education occupation group require a variety of skills and credentials dependent on the target age group and topic area for the educator. From elementary school teachers to college professors, educators are the backbone of training the future workforce.







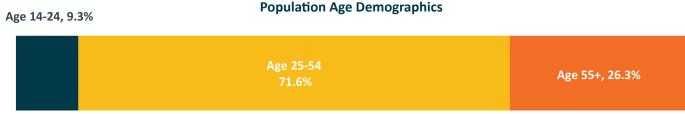
Population

Education Worker Demographics

According to the most recent Emsi data set available (2017), among its 130,000 workers, the education occupation group is composed primarily of white females between the ages of twenty-five and fifty-four. Only 30 percent of workers are males, and only 20 percent of workers are of a minority race.

Race and Ethnicity Demographics

79.6% White | 12.2% Black or African American | 3.6% Asian





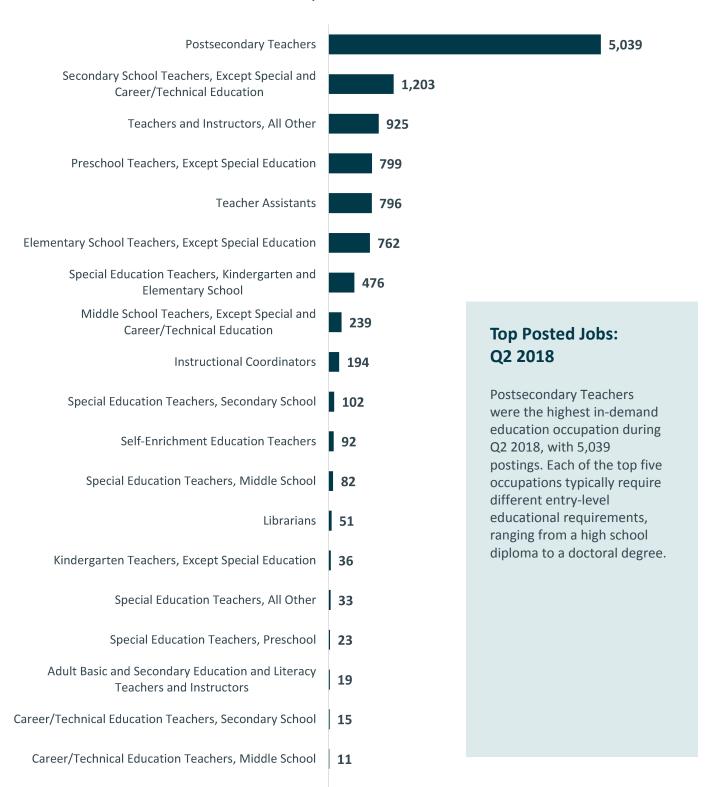
10,932 Education Postings 2,299 more than Q1 2018



Bachelor's Degree Required for Most Education Jobs

Education Top Posted Jobs

Q2 2018



Archivists

8



High Earning Potential for Postsecondary Teachers



National Council Licensure Examination: In-Demand Education Certification

Education Wage Overview

Many education related jobs, particularly permanent positions teaching older students, offer competitive median wages with growth potential. This can provide an excellent opportunity for job seekers willing to overcome the educational barriers and attain the necessary credentials and experience. According to the Bureau of Labor Statistics (BLS), six of the ten top posted education jobs offer median wages ofover \$30 per hour. The top posted job, Postsecondary Teachers, offers a median wage of \$33.12 hourly, translating to annual earnings of nearly \$69,000.

Wage Overview for Top Posted Education Jobs in Q2 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages		
25-1099	Postsecondary Teachers	\$14.21	\$21.43	\$33.11	\$48.75	\$63.10		
25-2031	Secondary School Teachers, Except Special and Career/Technical Education	\$17.94	\$23.21	\$31.77	\$39.32	\$46.41		
25-3097	Teachers and Instructors, All Other	\$9.82	\$11.86	\$18.97	\$28.75	\$37.98		
25-2011	Preschool Teachers, Except Special Education	\$9.71	\$10.89	\$13.61	\$19.02	\$24.91		
25-9041	Teacher Assistants	\$9.29	\$10.19	\$12.15	\$14.82	\$17.90		
25-2021	Elementary School Teachers, Except Special Education	\$17.41	\$21.92	\$30.92	\$39.19	\$46.71		
25-2052	Special Education Teachers, Kindergarten and Elementary School	\$18.34	\$24.50	\$31.73	\$38.46	\$45.29		
25-2022	Middle School Teachers, Except Special and Career/Technical Education	\$18.12	\$23.06	\$31.37	\$38.92	\$45.49		
25-9031	Instructional Coordinators	\$16.04	\$20.40	\$28.66	\$37.18	\$44.62		
25-2054	Special Education Teachers, Secondary School	\$20.11	\$24.29	\$32.94	\$41.77	\$48.60		

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Lesson Planning
- Curriculum Development
- Language Arts
- Child Development
- Sociology

In-Demand Foundational Skills

- Teaching
- Chinese Language
- Innovation
- Mentorship
- Writing

In-Demand Education Level*

High School Diploma: 20.7%Associate Degree: 14.3%Bachelor's Degree: 38.3%

• Master's Degree: 7.4%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Certifications

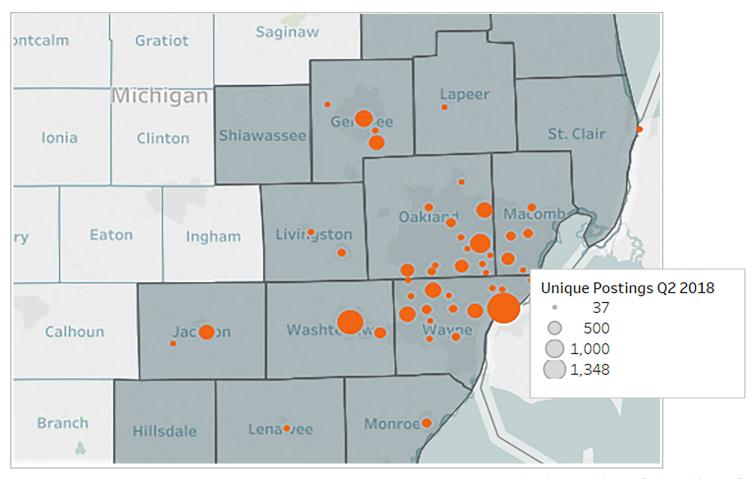
- National Council Licensure Examination
- Certified Medical Administrative Assistant
- Nurse Practitioner
- Licensed Practical Nurse
- Commercial Driver's License (CDL)



Child Care Organizations are Top Employers of Education Workers



Lesson Planning and Language Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- Tutree, Inc.
- Qt Kids Inc
- Learning Care Group, Inc.
- Soliant Health, Inc
- University of Michigan
- Sprout
- Kids & Company Ltd
- Sunbelt Staffing, LLC
- National Heritage Academies, Inc.
- VIP Kidz LLC

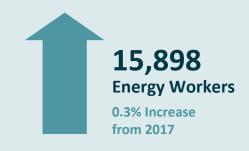
Job Postings by City

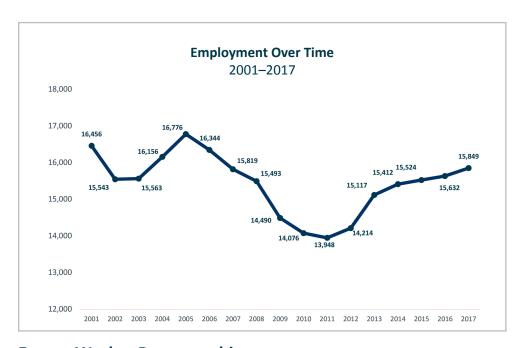
- 1. Detroit, MI: 1,348 Postings
- 2. Ann Arbor, MI: 830 Postings
- 3. Troy, MI: 510 Postings
- 4. Flint, MI: 386 Postings
- 5. Canton, MI: 377 Postings

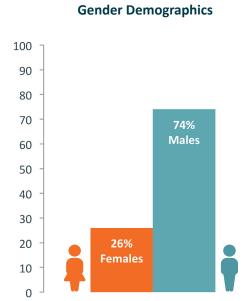
^{*}Employer names are listed as they appear in online job postings.

Introduction

Energy-related occupations encompass jobs in engineering, science, mining, and extraction. Workers in this field have a range of skills all related to keeping businesses and homes powered. Energy companies employ workers in a variety of occupations, many of which are also included in other WIN occupation groups. Data referenced in this section pertain only to job postings from energy-related businesses.







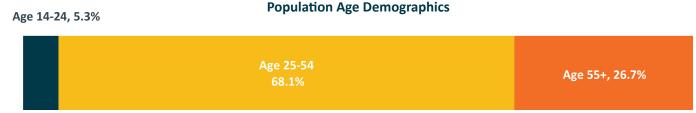
Population

Energy Worker Demographics

According to the most recent Emsi data set available (2017), The over 15,000 workers in the energy occupation group are primarily white males between the ages of twenty-five and fifty-four, with 26 percent of workers identifying as female and just 17 percent identifying as a racial minority. Only five percent of the workers in the occupation group are under the age of 24, indicating that the energy field faces a particular threat from the region's aging workforce.

Race and Ethnicity Demographics

82.6% White | 11.0% Black or African American | 2.1% Asian



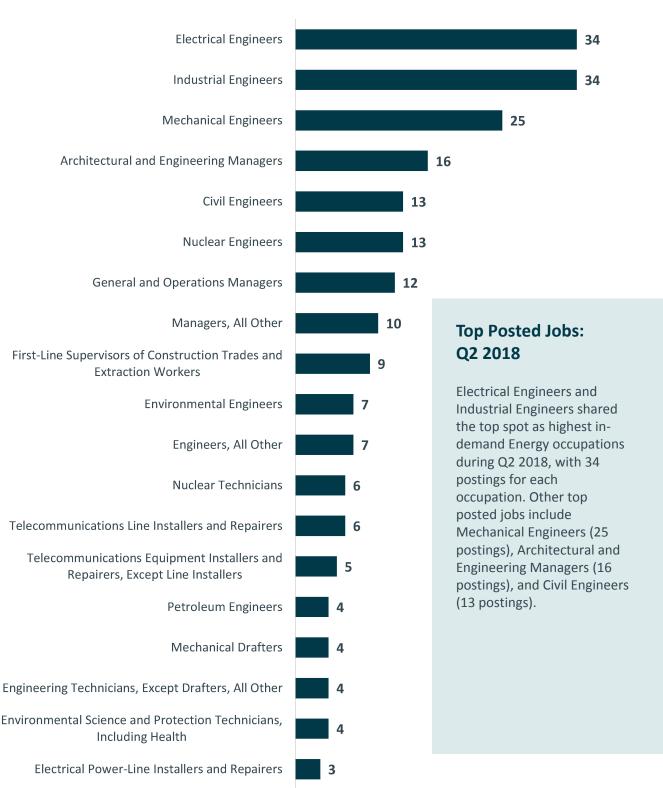


239 Energy Postings Only 53 fewer than Q1 2018



Bachelors Degree Required for Most Energy Jobs

Energy Top Posted Jobs Q2 2018



Power Plant Operators

Data: Emsi Analysis: Workforce Intelligence Network



High Earning Potential for General and Operations Managers



PMI/PMP Certification: Most In-Demand Energy Certification

Energy Wage Overview

The high demand for engineers in the energy field creates lucrative opportunities for job seekers willing to achieve the minimum educational requirements related to these jobs. According to the Bureau of Labor Statistics (BLS), one of the top posted energy job, Electrical Engineers, offers a median hourly wage of \$42.69, or annual earnings of approximately \$89,000. The other, Industrial Engineers, offers a median hourly wage of \$44.19, or annual earnings of approximately \$92,000. Technician and construction-focused positions generally have shorter educational requirements than engineers and pay somewhat higher than similar occupations in other industries.

Wage Overview for Top Posted Energy Jobs in Q2 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
17-2071	Electrical Engineers	\$28.54	\$34.50	\$42.69	\$51.70	\$62.00
17-2112	Industrial Engineers	\$30.25	\$35.68	\$44.19	\$53.65	\$61.98
17-2141	Mechanical Engineers	\$29.26	\$35.40	\$44.22	\$54.56	\$63.26
11-9041	Architectural and Engineering Managers	\$43.56	\$52.47	\$63.21	\$75.85	\$89.61
17-2161	Nuclear Engineers	\$34.14	\$41.02	\$48.40	\$56.24	\$63.63
11-1021	General and Operations Managers	\$24.24	\$34.98	\$52.38	\$80.19	\$112.07
17-2051	Civil Engineers	\$25.61	\$29.92	\$36.68	\$45.85	\$55.99
11-9199	Managers, All Other	\$30.24	\$38.27	\$48.95	\$61.61	\$76.44
47-1011	First-Line Supervisors of Construction Trades and Extraction Workers	\$20.92	\$25.72	\$31.87	\$41.41	\$50.48
17-2081	Environmental Engineers	\$28.94	\$35.10	\$44.64	\$55.76	\$65.11

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Electrical Engineering
- Engineering Design Process
- Mechanical Engineering
- Systems Design
- Customer Satisfaction

In-Demand Foundational Skills

- Operations
- Management
- Communications
- Leadership
- Research

In-Demand Education Level*

High School Diploma: 16.3%Associate Degree: 8.3%Bachelor's Degree: 50.7%

• Master's Degree: 12.7%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

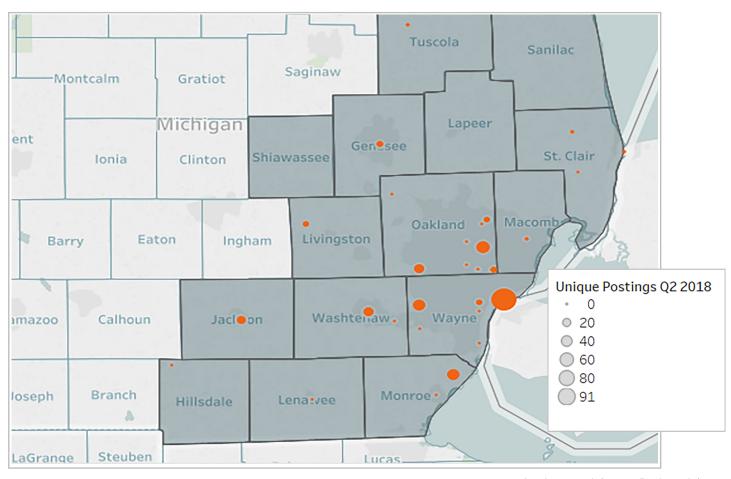
In-Demand Certifications

- PMI/PMP Certified
- Professional Engineer
- Certification in Clinical Cytogenetics
- Licensed Professional Engineer



Utility and Electronic Companies: Top Employers





Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- DTE Energy Company
- Lg Electronics
- CMS Energy Corporation
- Itc Holdings Corp.
- Communications Construction Group, LLC
- Schlumberger Limited
- Henkels & McCoy, Inc.
- Total
- Acuren Inspection, Inc.
- Aero Communications, Inc.

*Employer names are listed as they appear in online job postings.

Job Postings by City

1. Detroit, MI: 91 Postings

2. Troy, MI: 25 Postings

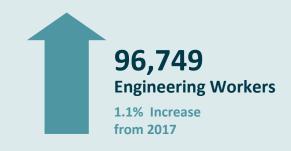
3. Newport, MI: 21 Postings

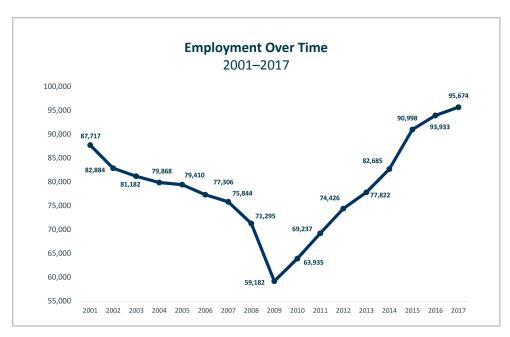
4. Canton, MI: 19 Postings

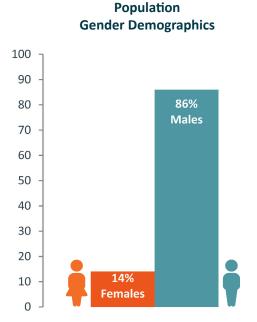
5. Novi, MI: 14 Postings

Introduction

Jobs in the manufacturing industry can range from assembly and production, to skilled trades and technicians, designers and engineers, and even computer-related occupations such as software development. Demand for engineers in the region has been consistent, and employment has been growing quickly.





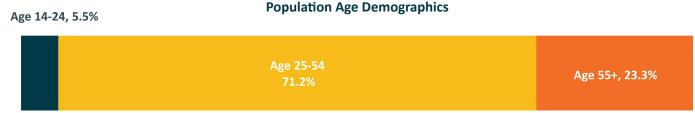


Engineering and Design Worker Demographics

According to the most recent Emsi data set available (2017), the nearly 92,602 workers in the Engineers and Designers group are not particularly diverse. Under six percent of the workforce is under 25, likely due to the consistently high educational requirements. Fourteen percent of current workers are female, and only 11 percent identify as a race other than white; as the labor force overall continues to change, this is one field that could benefit from seeking more diverse talent.

Race and Ethnicity Demographics

79.4% White | 7.7% Black or African American | 9.1% Asian







14,761 Engineering and Design Postings 490 more than Q1 2018

Bachelor's Degree Required for Most **Engineers and Designers Jobs**

1,874

Engineering and Design Top Posted Jobs Q2 2018



Nuclear Engineers

30

Top Posted Jobs: Q2 2018

4,938

4,474

Industrial Engineers were the highest in-demand engineering and design occupation during Q2 2018, with 4,938 postings. The top ten in-demand occupations all typically require a bachelor's degree, indicating the importance of prior education to enter this occupation group.



High Earning Potential for Engineers, All Other



Professional Engineer: Most In-Demand Engineering and Design Certification

Engineering and Design Wage Overview

Most engineering and design related jobs offer high wages, making for a lucrative opportunity for job seekers willing to overcome the educational barriers related to these jobs. The top posted engineering and design job, Industrial Engineers, offers a median hourly wage of \$44.19, or an annual salary of approximately \$92,000 according to the Bureau of Labor Statistics (BLS).

Wage Overview for Top Posted Engineering and Design Jobs in Q2 2018

	•	•	•	•		
Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
17-2112	Industrial Engineers	\$30.25	\$35.68	\$44.19	\$53.65	\$61.98
17-2141	Mechanical Engineers	\$29.26	\$35.40	\$44.22	\$54.56	\$63.26
17-2071	Electrical Engineers	\$28.54	\$34.50	\$42.69	\$51.70	\$62.00
17-2072	Electronics Engineers, Except Computer	\$27.97	\$33.64	\$41.01	\$48.55	\$57.76
17-2051	Civil Engineers	\$25.61	\$29.92	\$36.68	\$45.85	\$55.99
17-2199	Engineers, All Other	\$23.88	\$35.24	\$45.47	\$56.67	\$67.10
17-2111	Health and Safety Engineers, Except Mining Safety Engineers and Inspectors	\$26.38	\$28.80	\$34.36	\$50.47	\$61.00
17-2061	Computer Hardware Engineers	\$19.55	\$28.47	\$43.49	\$56.15	\$64.50
17-2081	Environmental Engineers	\$28.94	\$35.10	\$44.64	\$55.76	\$65.11
17-2011	Aerospace Engineers	\$22.82	\$32.02	\$37.54	\$48.93	\$59.82

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Mechanical Engineering
- Electrical Engineering
- Computer-Aided Design (CAD)
- Prototype (Manufacturing)
- Automation

In-Demand Foundational Skills

- Management
- Communications
- Operations
- Problem Solving
- Leadership

In-Demand Education Level*

High School Diploma: 4.6%Associate Degree: 6.0%

Bachelor's Degree: 69.3%Master's Degree: 16.5%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

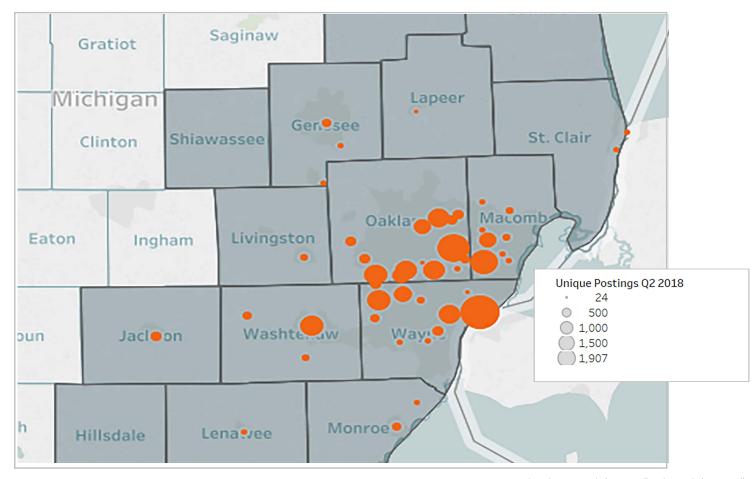
In-Demand Certifications

- Professional Engineer
- Certified Quality Engineer
- American Society for Quality (ASQ) Certified
- Licensed Professional Engineer
- Certified Quality Auditor



Automakers and Manufactures are Top Engineering Employers





Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- General Motors Company
- Michigan Works Service Center, Alpena
- ALTAIR ENGINEERING, INC.
- FCA US LLC
- Cybercoders, Inc.
- Gtech Services, Inc
- Ford Motor Company
- Trillium Staffing
- Endevis, L.L.c
- Aerotek, Inc.

Job Postings by City

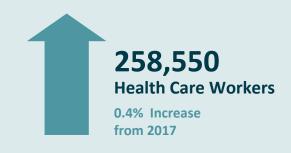
- 1. Detroit, MI: 1,907 Postings
- 2. Auburn Heights, MI: 1,663 Postings
- 3. Troy, MI: 1,271 Postings
- 4. Warren, MI: 956 Postings
- 5. Plymouth, MI: 660 Postings

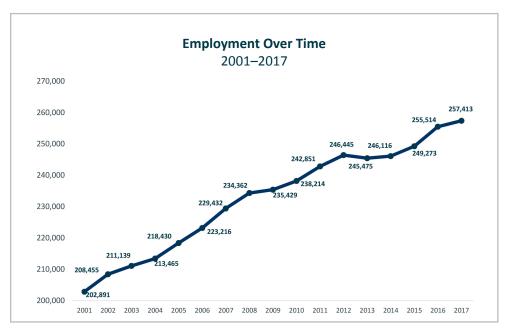
^{*}Employer names are listed as they appear in online job postings.

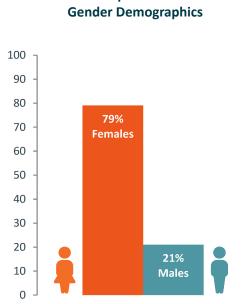
HEALTH CARE OCCUPATION GROUP 16-County WIN Region | Q2 2018

Introduction

WIN's health care occupation group includes jobs related to health care support and practitioners. Employment in this group has been consistently growing, more health care workers needed to care for Michigan's aging population and in response to regulatory and other changes. Registered nurses are routinely the most in-demand job in this group.







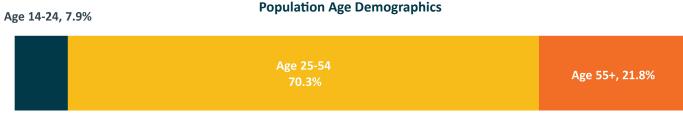
Population

Health Care Worker Demographics

According to the most recent Emsi data set available (2017), the Health Care occupation group employs around 244,937 workers, who are primarily female (79 percent) and between the ages of 25 and 54 (70 percent), although 21 percent of workers are over 55. The group has a similar proportion of racial minorities as the workforce as a whole, with 70 percent of workers identifying as white, 20 percent identifying as black or African American, and ten percent identifying otherwise.

Race and Ethnicity Demographics

70.1% White | 20.0% Black or African American | 5.4% Asian





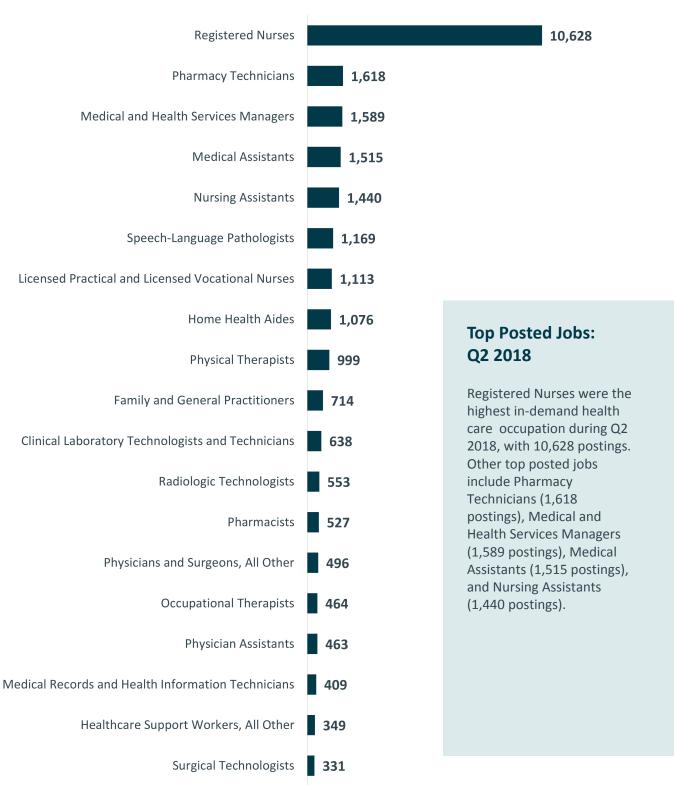


31,772 Health Care Postings: 881 less than Q1 2018

Bachelor's Degree Required for High Earning Health Care Jobs

Health Care Top Posted Jobs

Q2 2018



Dental Assistants



High Earning Potential for General Practitioners



Licensed Practical Nurse: Most In-Demand Health Care Certification

Health Care Wage Overview

Wages in the high-demand health care field scale with education and experience, though the group does boast a relatively broad array of entry requirements and high volume of jobs open to those with less than a bachelor's that pay more than the region's median wage of \$17.81 per hour. Registered Nurses, the top posted health care job in Q2 2018, offers a median annual salary of nearly \$70,000 according to the Bureau of Labor Statistics (BLS).

Wage Overview for Top Posted Health Care Jobs in Q2 2018

114gc - 1161 161 161 164 164 164 164 164 164 16						
Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
29-1141	Registered Nurses	\$25.71	\$29.35	\$34.08	\$38.66	\$45.10
29-2052	Pharmacy Technicians	\$10.03	\$11.80	\$14.90	\$18.06	\$21.21
11-9111	Medical and Health Services Managers	\$27.72	\$35.11	\$46.91	\$62.72	\$90.59
31-9092	Medical Assistants	\$11.66	\$12.94	\$14.74	\$17.13	\$19.22
31-1014	Nursing Assistants	\$10.66	\$12.32	\$14.03	\$16.01	\$18.26
29-1127	Speech-Language Pathologists	\$26.09	\$30.98	\$37.75	\$45.44	\$53.59
29-2061	Licensed Practical and Licensed Vocational Nurses	\$19.86	\$21.89	\$24.94	\$28.11	\$30.23
31-1011	Home Health Aides	\$9.11	\$9.52	\$10.61	\$12.22	\$14.30
29-1123	Physical Therapists	\$29.60	\$35.49	\$42.51	\$48.78	\$60.27
29-1062	Family and General Practitioners	\$36.11	\$54.01	\$83.00	\$103.17	\$154.83

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Foundational Skills

Communications

Management

Leadership

Operations

Research

In-Demand Technical Skills

- Nursing
- Basic Life Support
- Intensive Care Unit
- Acute Care
- Rehabilitations

In-Demand Certifications

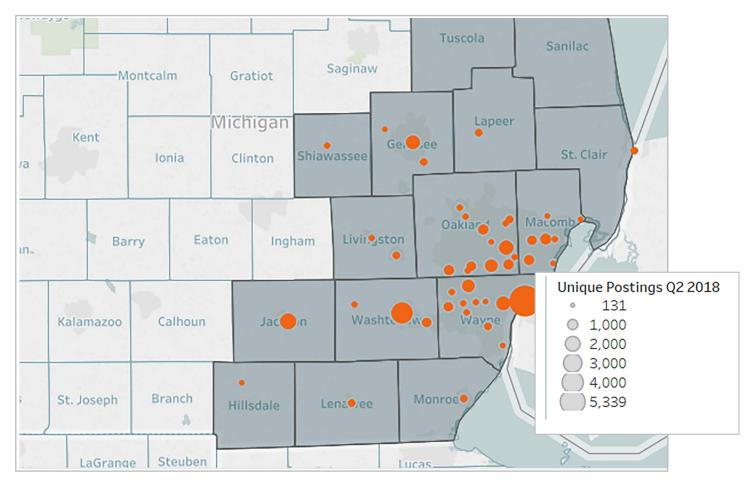
- Licensed Practical Nurse (LPN)
- Certified Nursing Assistant (CNA)
- Citi La District (CNA)
- Critical Care Registered Nurse (CCRN)
- Nurse Practitioner
- CNOR Certification

In-Demand Education Level*

High School Diploma: 19.8%
Associate Degree: 11.4%
Bachelor's Degree: 23.3%
Master's Degree: 9.2%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

Hospitals and Pharmacies were Top Employers of Health Care Workers During Q2 2018



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- Henry Ford Health System
- William Beaumont Hospital
- HealthCare Employment Network
- University of Michigan
- Cross Country Healthcare, Inc.
- CVS Health Corporation
- Sunbelt Staffing, LLC
- Trinity Health Corporation
- Manor Care, Inc.
- HealthTrust Workforce Solutions

Job Postings by City

1. Detroit, MI: 5,339 Postings

2. Ann Arbor, MI: 2,423 Postings

3. Jackson, MI: 1,365 Postings

4. Troy, MI: 1,078 Postings

5. Flint, MI: 1,022 Postings

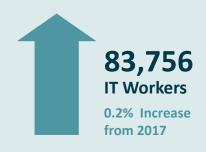
^{*}Employer names are listed as they appear in online job postings.

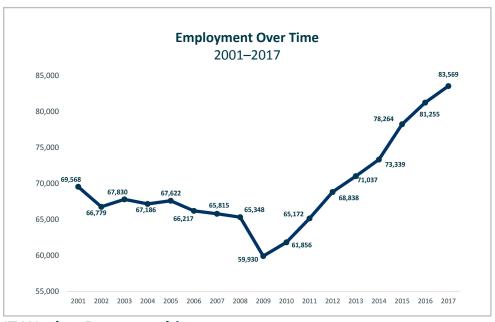


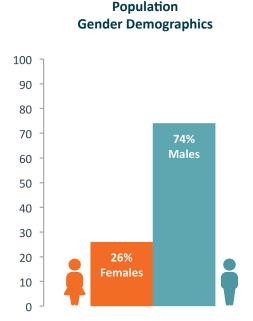
INFORMATION TECHNOLOGY (IT) OCCUPATION GROUP 16-County WIN Region | Q2 2018

Introduction

Information technology (IT) jobs include occupations that are associated with entry-level, technical, and professional careers related to the design, development, support and management of hardware, software, multimedia, and systems integration services. While the information technology group does not currently employ as many individuals as the other groups here, it is quickly growing.







IT Worker Demographics

According to the most recent Emsi data set available (2017), despite having over 80,000 workers, the IT occupation group is not very diverse. A large majority of workers are white males between the ages of twenty-five and fifty-four. Currently, 74 percent of workers identify as male, and 69 percent identify as white. There are a broad range of organizations providing specialized training resources for female and minority IT workers in the City of Detroit as well as throughout southeast Michigan. With the push to diversify the IT field, more opportunities are opening for women and minorities.

Race and Ethnicity Demographics

68.6% White | 10.5% Black or African American | 17.1% Asian

Age 14-24 5.7%

Population Age Demographics

Age 25-54 Age 55+ 79.0% 15.4%

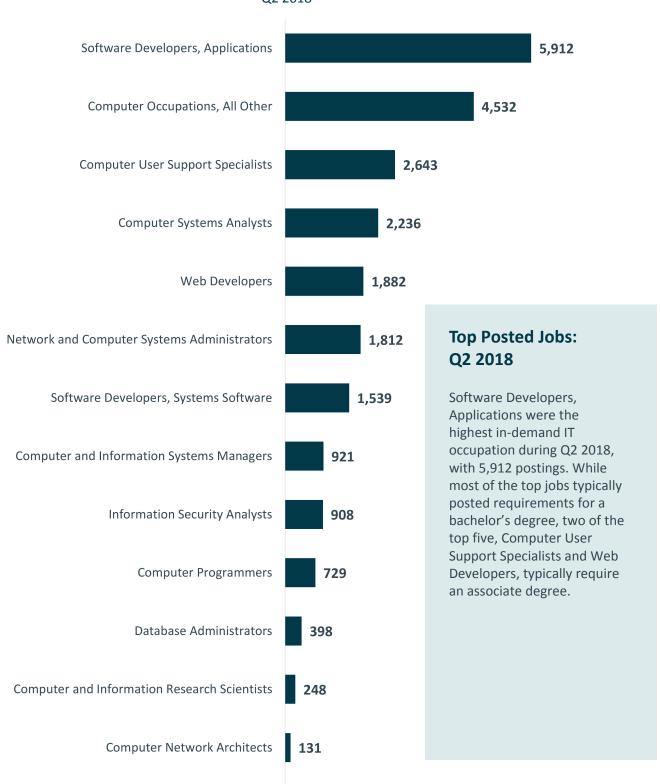


23,927 IT Openings 691 More than Q1 2018



Bachelors Degree Required for Most IT Jobs

Information Technology Top Posted Jobs Q2 2018





High Earning Potential for Computer and Information System Managers



CISSP: Most In-Demand IT Certification

IT Wage Overview

Most IT related jobs offer high wages, making for a lucrative opportunity for job seekers willing to overcome the educational barriers related to these jobs. Software Developers, Applications, the top posted IT job in Q2 2018, offers a median annual salary of nearly \$88,000 according to the Bureau of Labor Statistics (BLS).

Wage Overview for Top Posted IT Jobs in Q2 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
15-1132	Software Developers, Applications	\$27.76	\$34.79	\$44.12	\$54.83	\$64.22
15-1199	Computer Occupations, All Other	\$20.42	\$26.19	\$37.17	\$49.25	\$59.86
15-1151	Computer User Support Specialists	\$13.66	\$17.20	\$23.20	\$29.92	\$38.36
15-1121	Computer Systems Analysts	\$25.08	\$31.51	\$40.83	\$49.89	\$60.33
15-1134	Web Developers	\$18.48	\$24.09	\$30.98	\$40.53	\$48.09
15-1142	Network and Computer Systems Administrators	\$24.97	\$30.58	\$38.30	\$47.36	\$56.17
15-1133	Software Developers, Systems Software	\$24.74	\$32.96	\$42.69	\$52.62	\$62.72
11-3021	Computer and Information Systems Managers	\$40.08	\$50.17	\$62.17	\$76.51	\$95.29
15-1122	Information Security Analysts	\$28.47	\$34.30	\$45.39	\$57.07	\$67.00
15-1131	Computer Programmers	\$21.30	\$27.52	\$34.77	\$42.51	\$49.80

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Software Development
- SQL
- Java
- Agile Software Development
- Software Engineering

In-Demand Education Level*

High School Diploma: 4.2%
Associate Degree: 3.6%
Bachelor's Degree: 54.7%
Master's Degree: 13.8%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Communications
- Operations
- Integration
- Information Technology

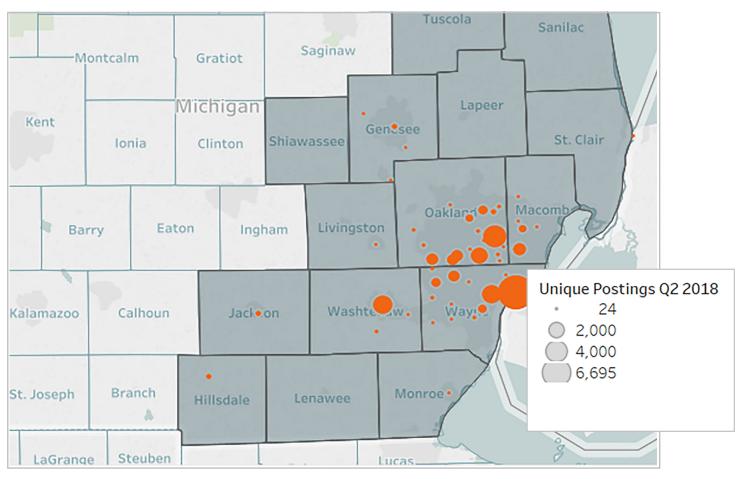
In-Demand Certifications

- Certified Information Systems Security Professional (CISSP)
- Certified Information Security Manager
- Cisco Certified Network Associate
- Certified Ethical Hacker
- Microsoft Certified Systems Engineer



Automotive and Tech Companies are Top Employers of IT Workers





Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- Oracle Corporation
- ACCENTURE, INC.
- General Motors Company
- Teksystems, Inc.
- Anthem, Inc.
- Ford Motor Company
- Msx International, Inc.
- Quicken Loans Inc.
- Deloitte LLP
- Fast Switch, Ltd.

Job Postings by City

1. Detroit, MI: 6,695 Postings

2. Troy, MI: 2,710 Postings

3. Dearborn, MI: 1,866 Postings

4. Ann Arbor, MI: 1,829 Postings

5. Southfield, MI: 1,420 Postings

^{*}Employer names are listed as they appear in online job postings.



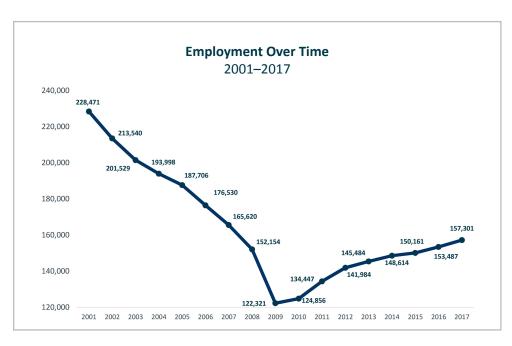
SKILLED TRADES AND TECHNICIANS (MANUFACTURING) OCCUPATION GROUP 16-County WIN Region | Q2 2018

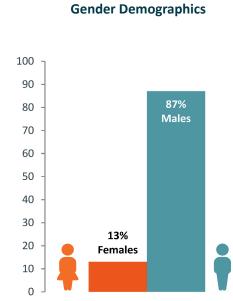
Introduction

WIN's technicians/skilled trades category includes jobs related to advanced manufacturing. Southeast Michigan has more demand for skilled-trades labor, such as CNC machinists and welders, than almost anywhere else in the country.

NOTE: Skilled trades related to construction and assembly are not included in this cluster, as the focus is on advanced manufacturing only.







Population

Skilled Trades and Technicians Worker Demographics

According to the most recent Emsi data set available (2017), the Skilled Trades occupation group employs about 158,000 workers in southeast Michigan. A majority of workers are white males between the ages of twenty-five and fifty-four. Additional outreach may be necessary in the near future, as at 25.6 percent, the group has a somewhat higher proportion than average of workers over age 55.

Race and Ethnicity Demographics

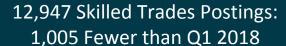
79.0% White | 12.9% Black or African American | 2.7% Asian

Age 14-24, 6.8%

Population Age Demographics



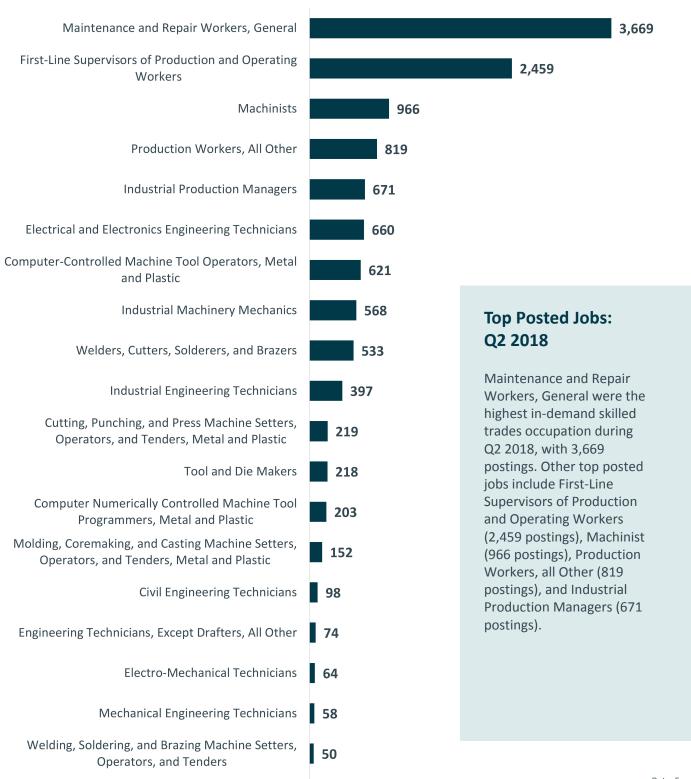






Vocational Training Required for Most Skilled Trades Jobs

Skilled Trades and Technicians Top Posted Jobs Q2 2018



Sheet Metal Workers



High Earning Potential for **Industrial Production Managers**



Welding: In-Demand **Skilled Trades Certification**

Skilled Trades and Technicians Wage Overview

Half of the top ten in-demand skilled trades occupation have median wages above \$20 per hour according to the Bureau of Labor Statistics (BLS). Maintenance and Repair Workers, General, the top posted skilled trades job in Q2 2018, offers a median hourly wage of \$17.05, which translates to an annual salary of nearly \$35,000.

Wage Overview for Top Posted Skilled Trades and Technicians Jobs in Q2 2018

	-					
Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
49-9071	Maintenance and Repair Workers, General	\$10.33	\$12.85	\$17.05	\$22.85	\$28.69
51-1011	First-Line Supervisors of Production and Operating Workers	\$18.52	\$23.71	\$31.57	\$41.26	\$51.13
51-4041	Machinists	\$12.22	\$15.25	\$19.88	\$25.16	\$29.74
51-9199	Production Workers, All Other	\$10.31	\$14.40	\$17.81	\$21.60	\$26.84
11-3051	Industrial Production Managers	\$34.74	\$43.94	\$56.33	\$71.28	\$87.31
17-3023	Electrical and Electronics Engineering Technicians	\$16.82	\$21.70	\$29.01	\$34.76	\$40.42
51-4011	Computer-Controlled Machine Tool Operators, Metal and Plastic	\$12.31	\$14.48	\$19.11	\$23.87	\$28.44
49-9041	Industrial Machinery Mechanics	\$16.30	\$20.57	\$26.21	\$32.11	\$37.54
51-4121	Welders, Cutters, Solderers, and Brazers	\$13.07	\$15.43	\$18.51	\$22.74	\$27.84
17-3026	Industrial Engineering Technicians	\$16.73	\$20.00	\$25.35	\$32.29	\$38.93

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Machining
- Lathe Experience
- HVAC
- Tooling
- Mill Experience

In-Demand Foundational Skills Management

- Operations
- Communications
- Troubleshooting (Problem Solving)
- Leadership

In-Demand Education Level*

• High School Diploma: 40.9%

• Associate Degree: 9.6%

• Bachelor's Degree: 13.0%

Master's Degree: 1.5%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Certifications

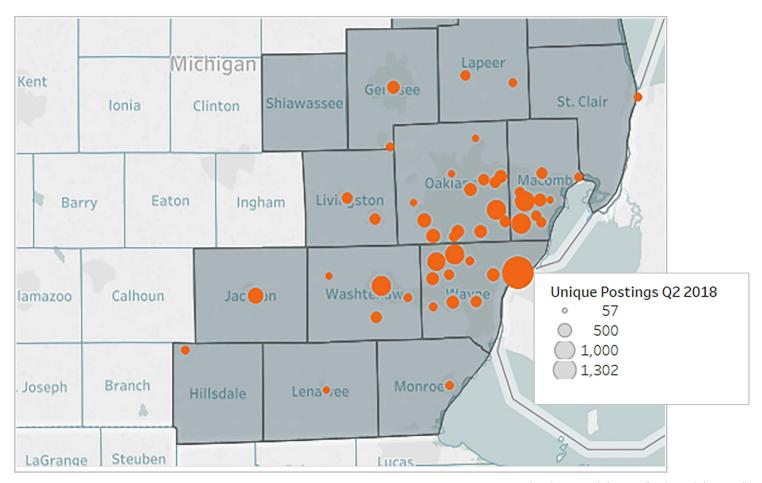
- Commercial Driver's License (CDL)
- Certified Quality Engineer
- American Society for Quality (ASQ)
- Certified Broadcast Radio Engineer
- Certified Welder



Staffing Agencies and Brick and Mortar Stores: Top Employers of Skilled Trades Workers

R

Machining and Management Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- McDonald's Corporation
- Aerotek, Inc.
- Kelly Services, Inc.
- Trillium Staffing
- The Home Depot Inc
- Michigan Works Service Center, Alpena C
- Express Services Inc
- Sentech Services
- Start
- Diversified Staffing Services Ltd

Job Postings by City

- 1. Detroit, MI: 1,302 Postings
- 2. Sterling Heights, MI: 521 Postings
- 3. Warren, MI: 496 Postings
- 4. Troy, MI: 483 Postings
- 5. Livonia, MI: 460 Postings

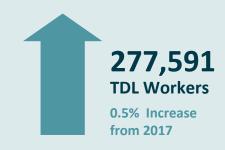
^{*}Employer names are listed as they appear in online job postings.

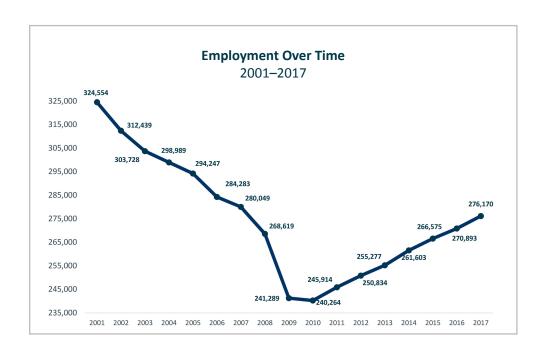


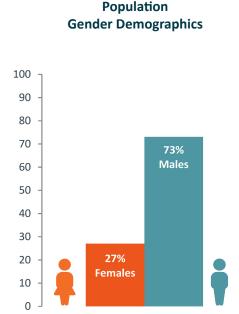
TRANSPORTATION, DISTRIBUTION, AND LOGISTICS (TDL) OCCUPATION GROUP 16-County WIN Region | Q2 2018

Introduction

Transportation, distribution, and logistics (TDL) workers help move materials in an efficient manner, whether it is from one company to another or directly to consumers. Logistics workers range from materials movers to logistics analysts, coordinating and analyzing material and goods movement.







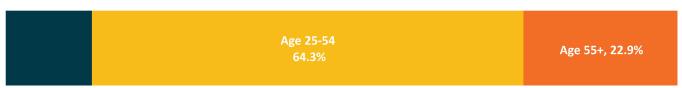
TDL Worker Demographics

According to the most recent Emsi data set available (2017), the TDL occupation group has a large workforce, employing 275,000 individuals. These workers are 73 percent male and 71 percent white. Only twelve percent of the workers in this occupation group are under the age of 24, indicating an aging TDL workforce.

Race and Ethnicity Demographics

71.3% White | 20.2% Black or African American | 2.2% Asian





36,541

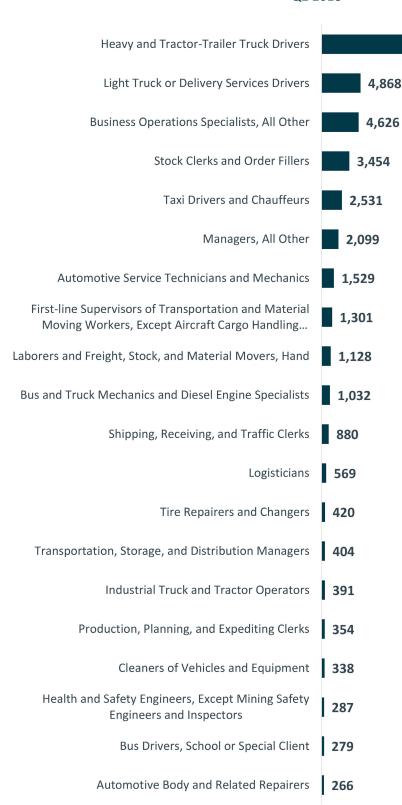


64,677 TDL Postings 935 More than Q1 2018



High School Diploma Required for Most TDL Jobs

TDL Top Posted JobsQ2 2018



Top Posted Jobs: Q2 2018

Heavy and Tractor-Trailer
Truck Drivers were the
highest in-demand TDL
occupation during Q2 2018,
with 36,541 postings. Other
top posted jobs include Light
Truck or Delivery Services
Drivers (4,868 postings),
Business Operations
Specialists, All Other (4,626
postings), Stock Clerks and
Order Fillers (3,454
postings), and Taxi Drivers
and Chauffeurs (2,531
postings).



High Earning Potential for Managers, All Other



CDL: Most In-Demand TDL Certification

TDL Wage Overview

According to the Bureau of Labor Statistics (BLS), half of the top ten in-demand TDL occupations offer median wages of more than \$20 per hour. Heavy and Tractor-Trailer Truck Drivers, the top posted TDL job in Q2 2018, offers a median hourly wage of \$19.11, or an annual salary of nearly \$40,000. Logistics roles that require additional education, such as Business Operations Specialists, typically offer even higher wages.

Wage Overview for Top Posted TDL Jobs in Q2 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
53-3032	Heavy and Tractor-Trailer Truck Drivers	\$12.72	\$15.41	\$19.11	\$23.55	\$28.46
53-3033	Light Truck or Delivery Services Drivers	\$9.53	\$11.34	\$15.76	\$21.70	\$28.35
13-1199	Business Operations Specialists, All Other	\$18.15	\$23.65	\$32.82	\$44.80	\$56.35
43-5081	Stock Clerks and Order Fillers	\$9.16	\$9.66	\$11.24	\$14.97	\$18.84
53-3041	Taxi Drivers and Chauffeurs	\$9.11	\$9.51	\$10.80	\$13.15	\$16.74
11-9199	Managers, All Other	\$30.24	\$38.27	\$48.95	\$61.61	\$76.44
49-3023	Automotive Service Technicians and Mechanics	\$9.76	\$12.64	\$20.16	\$27.77	\$33.10
53-1048	First-line Supervisors of Transportation and Material Moving Workers, Except Aircraft Cargo Handling Supervisors	\$14.95	\$19.41	\$25.72	\$34.01	\$40.95
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	\$9.58	\$10.97	\$13.52	\$17.11	\$20.72
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	\$15.18	\$18.01	\$21.71	\$26.12	\$31.10

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Purchasing
- Warehousing
- Merchandising
- Forklift Truck
- Mechanics

In-Demand Education Level*

High School Diploma: 12.7%
Associate Degree: 1.0%
Bachelor's Degree: 5.3%
Master's Degree: 1.1%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Operations
- Customer Service
- Communications
- Sales

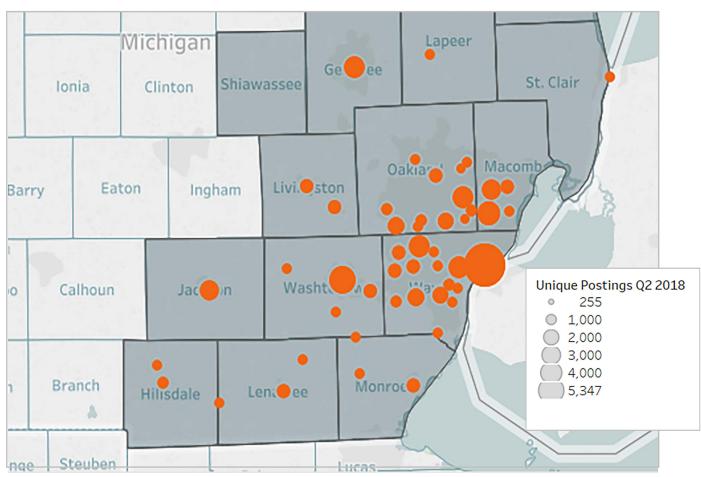
In-Demand Certifications

- Commercial Driver's License (CDL)
- Transportation Worker Identification Credential (TWIC) Card
- PMI Certified
- Certified Safety Professional
- Professional Engineer



Rideshare Companies and Trucking Fleets are the Top Employers of TDL Workers

Warehousing Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). C Size shows sum of Unique Postings (Apr 2018–Jun 2018). Details are shown for City.

Top Posting Employers*

- CRST International, Inc.
- Lyft, Inc.
- C.R. England, Inc.
- Roehl Transport, Inc.
- USA Truck, Inc.
- McLane Company, Inc.
- Heartland Express, Inc.
- U. S. Xpress, Inc.
- Schneider National, Inc.
- Barr-Nunn Transportation, Inc.

Job Postings by City

• Detroit, MI: 5,347 Postings

• Ann Arbor, MI: 2,150 Postings

• Warren, MI: 1,604 Postings

Livonia, MI: 1,404 Postings

Elvollia, ivii. 1,404 i ostilig

• Flint, MI: 1,316 Postings

^{*}Employer names are listed as they appear in online job postings.

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